Pre-authorisation is not needed for your pet to be treated. However, we do offer claims pre-authorisation as a service for those seeking increased financial peace of mind prior to expensive veterinary procedures.

**SECTION 1 (page 1)**

1. When you download a pre-authorisation form from your policyholder account, the information in “Part 1 – About You” is pre-filled for your convenience and to assist with processing. **Please ensure your details are correct.**

2. Your pet’s name, breed and date of birth will also be pre-filled. You will be responsible for completing the questions about your pet’s veterinary details.

3. You must authorise Petplan to obtain information from your vet(s) and verify that all information is correct before we can process your pre-authorisation request.

**Don’t forget!** Bring Section 2 (page 2 of this form) to the veterinarian to complete and sign.
SECTION 2 (page 2)

4 If the veterinarian who is proposing your pet’s treatment would like to be updated on the status of this pre-authorisation, please include a valid email address.

5 Ask the veterinarian who is proposing your pet’s treatment to include details of their practice facility and your pet’s illness or injury in the “case history” section of this form. This section must be fully completed with no empty fields.

6 Please ask your vet to give his or her best estimate for the costs of your pet’s treatment. If the claimed amount is greater than what is estimated here, the overage will be subject to approval. Please also submit an itemised estimate from the vet hospital.

7 The vet proposing your pet’s treatment must sign this form before we can process your claims pre-authorisation request. Please ensure this form is signed by the treating veterinarian!

8 For fastest processing, please fax both pages of this form to 1-866-936-4122. A cover sheet is not necessary.